

RMA Form | Service and Warranty



Customer: Short name		Phone:	Responsible:
		Email:	
Device: Description			SN:
Details	<input type="checkbox"/> Scope of delivery:		
	<input type="checkbox"/> Packaging:		
Reference / Invoice:			
Delivery	<input type="checkbox"/> in person <input type="checkbox"/> Parcel Service <input type="checkbox"/> Freight Carrier		
Condition	<input type="checkbox"/> new/unused <input type="checkbox"/> used/cleaned <input type="checkbox"/> Rental Device		
Error Description Customer			
How often does this error occur?	<input type="checkbox"/> always <input type="checkbox"/> frequently <input type="checkbox"/> rarely <input type="checkbox"/> when cold <input type="checkbox"/> when warm / <input type="checkbox"/> after approx. Min.		
Immediate action	<input type="checkbox"/> Repair <input type="checkbox"/> Rental device required <input type="checkbox"/> Complaint / Warranty Check <input type="checkbox"/> Credit note <input type="checkbox"/> Replacement		
	<input type="checkbox"/> Carry out repair directly <input type="checkbox"/> Cost estimate required <input type="checkbox"/> from €		
Date		Signature: Customer	
Type of return	<input type="checkbox"/> Shipping <input type="checkbox"/> Shipping through Customer Account:		<input type="checkbox"/> Pickup
Order no.: (Assigned by NSP3CT.PRO)			

I will wait with the return of the components until I have received confirmation of the return from NSP3CT.PRO GmbH.

Return:
NSP3CT.PRO GmbH
Am Galgenbichl 14
87509 Immenstadt
Germany

Contact:
service@nsp3ct.pro
Tel.: +49 831 205306-91

Please note that for hygienic reasons we can only accept properly cleaned and disinfected parts for repair. Devices that have not been properly cleaned may be rejected by us and returned at your expense. Thank you for your understanding.